

The strengths approach to case management (two days)

This workshop articulates a generic strengths-based framework for case planning and case management. Participants are provided with the opportunity to critique and practise the range of skills required for best practice in casework, case planning and case management.

The workshop covers essential strengths-based principles and processes for effective and respectful service delivery; inclusive case management decision-making processes; strengths-based case planning processes and skills; roles and tasks in case management; recording in the context of case management; and undertaking case planning meetings and conferences.

Participants practise core skills for engaging clients in case-management and case planning processes including assessing issues, strengths, exceptions and resources; and goal-setting and case plan reviews.

